

SWISS moves to its new home at London Heathrow Terminal 1

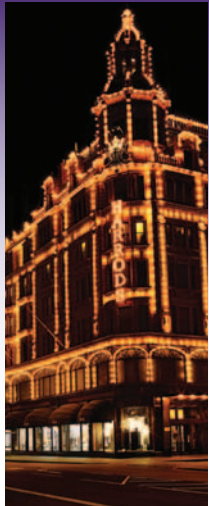


A STAR ALLIANCE MEMBER 

From 11 June 2009, SWISS will be able to offer its customers a new travel experience at Terminal 1 with improved airline lounges and airport facilities.

Within the departure lounge, you will discover familiar British iconic brands such as Harrods, as well as new brands, such as Links of London, all at airport prices. There is also a range of quality restaurants and cafes to suit all tastes.

We have teamed up with Heathrow to bring you these exclusive offers. We hope you enjoy your trip.



Harrods

An extra 10% off airport prices
for **SWISS** passengers

When you spend £50 or more and present your SWISS boarding card

Excludes Cartier & Montblanc.
Valid in Harrods stores in Heathrow Terminal 1 until 30th June 2009.

Est

Any pizza, pasta or salad with a regular glass of house wine or bottle of beer
for just £10

Present your SWISS boarding card

Valid until 30th June 2009.



Heathrow 
Making every journey better.

The benefits of SWISS' move to Terminal 1



Spacious, comfortable environment

As soon as you arrive at London Heathrow Terminal 1, you will benefit from an enhanced airport experience.

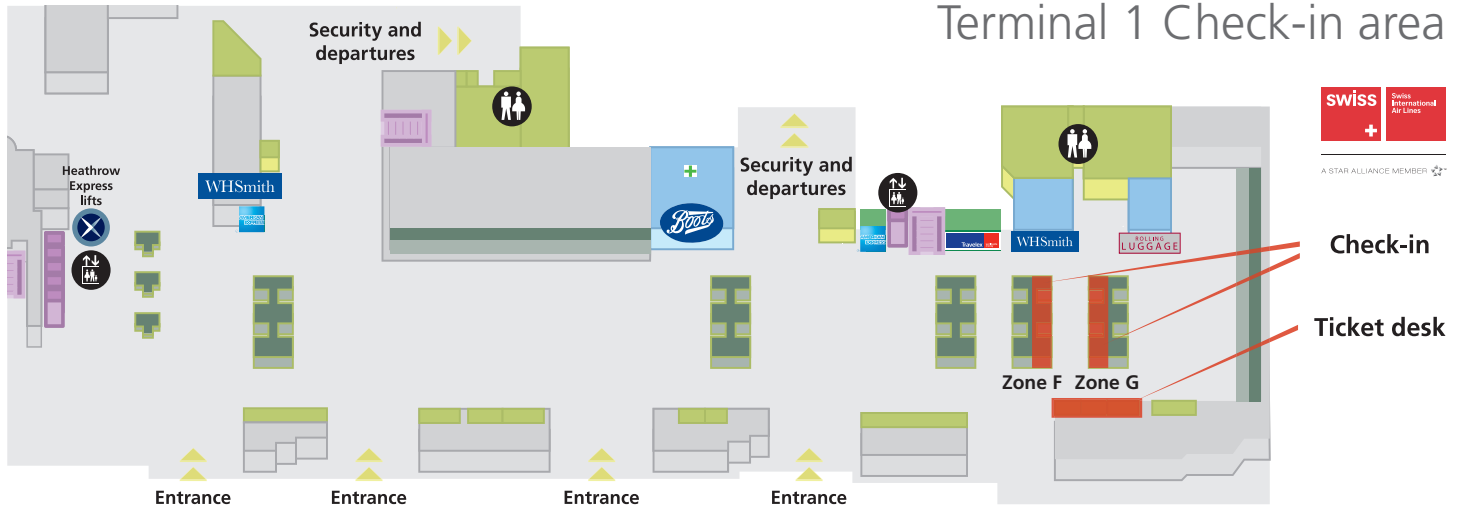
Significant investment in the refurbishment of Terminal 1, where SWISS will be located from 11 June 2009, provides our customers with a more convenient and comfortable way through the airport. The bright and spacious check-in area is designed to create a more organised and less congested environment.

The move also delivers faster connections to some of SWISS' Star Alliance™ partners who are located at the improved Terminal 1.

Customer experience

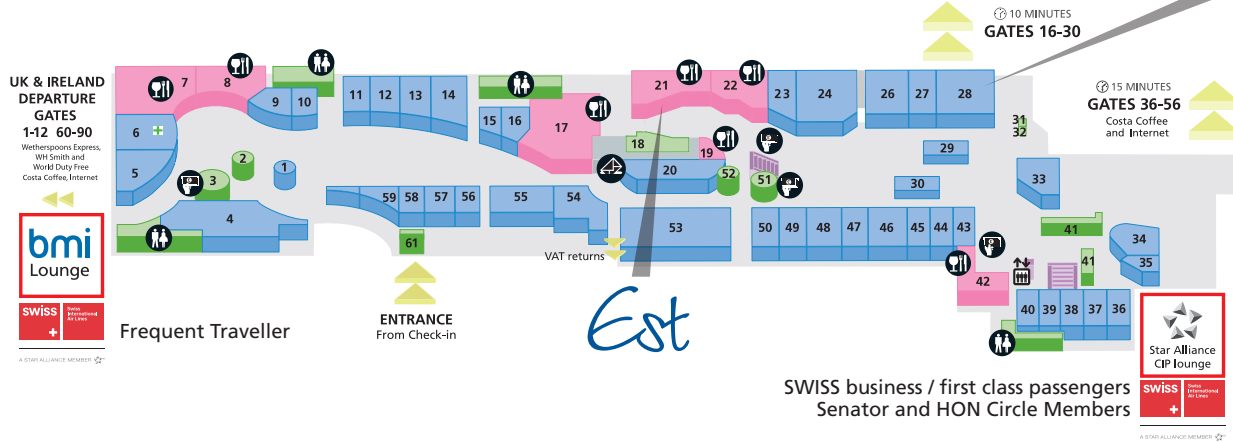
Customers enjoy shorter walking distances from kerbside to check-in to the improved departure gate area.

Colour coded directional signage, and a simpler check-in layout serve to help speed the overall check-in process.



Terminal 1 lounges, shopping and eating after security

Harrods



Services

- 2 Flight information
- 3 Travelex Bureau de Change & ATM
- 18 Internet
- 31 American Express Bureau de Change
- 32 Shopping collection point
- 41 Check-in ticket desks (flight transfers)
- 51 American Express Bureau de Change & ATM
- 52 Flight information
- 61 Iris sign up office



ATM



Postbox



Shops/Retail

- | | | | |
|----------------------|--------------------------------|----------------------|---------------------------|
| 1 Best of the Best | 16 Rolling Luggage | 35 Tumi Luggage | 48 Burberry |
| 4 World Duty Free | 20 World Duty Free | 36 Barbour | 49 Gassan Diamonds |
| 5 WHSmith | 23 Glorious Britain | 37 Omega | 50 WHSmith Books |
| 6 Boots + | 24 Dixons Travel | 38 Swarovski | 53 World Duty Free |
| 9 HMV | 26 Cocoon from World Duty Free | 39 Clarks | 54 Caviar House & Prunier |
| 10 Dixons Travel | 27 Thomas Pink | 40 Hamleys | 55 Collection |
| 11 Timberland | 28 Harrods | 43 World of Whiskies | 56 Links of London |
| 12 Fat Face | 29 Pen Shop | 44 Sunglass Hut | 57 Goldsmiths |
| 13 French Connection | 30 Best of the Best | 45 Hugo Boss | 58 Mulberry |
| 14 LK Bennett | 33 The Perfume Gallery | 46 Bally | 59 Chocolate Box |
| 15 Tie Rack | 34 WHSmith | 47 Hugo Boss Woman | |



Eating and Drinking

- | | | | |
|-----------------|---------------------------------------|------------------|------------------------------------|
| 7 The Tin Goose | 17 Giraffe | 21 Est | 42 The Bridge Bar and Eating House |
| 8 Caffè Nero | 19 Caviar House & Prunier Seafood Bar | 22 Pret A Manger | |

Heathrow

Making every journey better.

Stylish, modern lounges

Terminal 1 offers SWISS customers an enjoyable lounge experience at London Heathrow. A Star Alliance departure lounge, with distinct first and business class areas, provides a quiet retreat where travellers can relax prior to their flight. Both areas feature private and comfortable seating in an exclusive environment, complimentary food and beverages, as well as shower facilities and the latest business technology, including Wi-Fi Internet access.

SWISS customers also enjoy access to the new BMI lounge, which is situated towards gates 1-12.



Connecting with SWISS and Star Alliance Partners

The enhanced terminal facilities will become home to additional Star Alliance carriers. By June 2009, it is expected that Lufthansa, Austrian, Croatian Airlines and TAP Portugal will make the move to Terminal 1. Longer term, Air Canada, Air China, ANA, Blue1, SAS, Singapore Airlines, Thai Airways and Turkish Airlines are also expected to make the move under one roof at Heathrow.

New clear signage and a streamlined process smooth the journey for passengers that need to transfer to other terminals.



For more information

please visit www.swiss.com/uk

or call Swiss reservations on 0845 601 0956

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