

# SWISS UPDATE

## MARKETING PRODUCT UPDATE APRIL 4, 2011

### SWISS LOUNGE AT CHICAGO O'HARE REOPENS ITS DOORS

On March 29, SWISS opened its completely renovated SWISS Lounge at Chicago O'Hare International Airport for its SWISS First and Business guests, HON Circle and Star Gold guests.

Located conveniently close to SWISS' terminal gates, the refurbished lounge offers greater pre-flight comfort and tranquility thanks to its bright, stylish and spacious ambience. In terms of appearance, the lounge now incorporates the SWISS lounge design elements, with a typical Swiss stone wall as one particular highlight. The overall visual effect creates an inviting at-home atmosphere conducive to relaxation while the lounge's range of distinctive areas is designed to appeal to passengers' individual needs. A dedicated E-corner is equipped with computer workstations and free internet access allowing guests to catch up on e-mails before their flight takes off. A wide selection of international newspapers and magazines are available for visitors' reading pleasure.

If passengers wish to enjoy a bite to eat before their flight, a lounge buffet offers a variety of warm food and cold snacks as well as a selection of healthful fresh fruit. Both a bistro area and bar tables offer a view of airport.

SWISS offers non-stop daily service from Chicago to Zurich on its Airbus A330-300 aircraft, featuring the new SWISS Business class with fully lie-flat beds and the new SWISS First.



A STAR ALLIANCE MEMBER 

