

## Media release

Zurich Airport, 1 December 2011

New lounge, bus service, smoother security check-in and more

### **Announcing New Improvements for SWISS passengers at Zurich Airport**

**SWISS is taking the opportunity offered by today's opening of the new Dock B at Zurich Airport to unveil its own improvements for travelers to and from its home-base hub including a new lounge, bus service to airport docks and more, making travel easier and more relaxing.**

#### **More efficient security checks**

In addition to the opening of the new Dock B, Zurich Airport has created a new security check building which, with its centralized concept, and user-friendly state-of-the-art technology, will bring substantially more efficiency to the security check process. SWISS customers, too, will benefit from faster and smoother security procedures; and SWISS First and SWISS Business travelers, along with Senator and HON Circle status customers, will enjoy the additional advantage of special priority lanes.

#### **The new Lounge D**

Miles & More status members, (SWISS's frequent flyer program) who remain in the non-Schengen zone of the new Dock B once they have negotiated the centralized security check can take advantage of the new SWISS Lounge D, which opened its doors today. The advanced new lounge is just beyond the passport check for non-Schengen departing travelers, and is thus conveniently close to the Dock B gates. The near 7,000 square-foot lounge, offers visitors ample opportunity to work and relax. Its Vitra designer armchairs, its Jurassic limestone walls and generously-sized windows looking out over the apron area all help to create a pleasant and relaxing ambience.

The lounge is divided into two sections – one for Senators and Star Gold Card holders, and the other for Business Class travellers and Miles & More Frequent Travellers. Each section is provided with a separate work zone featuring free wireless LAN, a spacious bistro area (with buffet) and an extensive range of newspapers and magazines.

For travelers using the new Lounge D, it's just a quick and direct walk to the Dock B departure gate. The dock's refurbishment has also allowed additional aircraft stands to be



provided. As a result, SWISS can now handle even more of its flights with all the comfort and convenience offered by a dock stand.

#### **An exclusive Business Class bus service**

SWISS Business passengers arriving in Zurich during peak hours whose flight still has to be handled at a “remote” stand away from the airport docks will also enjoy an exclusive additional service. Immediately after arrival, they'll find a special bus waiting to carry them quickly and promptly to the terminal building. As well as using the airport's regular airside passenger buses, the new service is being provided with two new 12-seat Mercedes Sprinters sporting the new SWISS design.

#### **New SWISS logos**

To coincide with the opening of the new Dock B and the central security check building, SWISS has made visible its new corporate design at the airport. As part of its recent re-branding, the airline of Switzerland's new Swiss-cross tailfin logo appears at all airport service points. The new logo is thus now prominently visible on the approach ramp to Check-in 1 and on its check-in concourse, where glass end walls are each adorned with a large and illuminated version about 18 feet long.

Fly SWISS from the following convenient U.S. gateways: Boston, Chicago, New York, Newark, Los Angeles, Miami and San Francisco. For more information about SWISS, call 1-877-FLY-SWISS, contact your local travel agent or go to [swiss.com](http://swiss.com).

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Swiss International Air Lines is the airline of Switzerland. It operates a fleet of 89 aircraft with which it transports some 15 million passengers annually to 72 destinations in 38 countries. SWISS operates more than 400 flights daily. As the national airline of Switzerland SWISS stands for its home country's traditional values and employs a workforce of 7,500 employees. SWISS is a member of the Lufthansa Group and a member of the Star Alliance, the world's largest network of airlines.

For further information please visit [www.swiss.com](http://www.swiss.com).