



Baggage Tracing Office

Reference No. _____

Dear Passenger
Please accept our apologies for the delay in locating your baggage and for any inconvenience caused.
If your property is not found within five days please complete both sides of this form and send it immediately to the address shown at the right for further tracing actions.

Swiss International Air Lines
Central Baggage Tracing
Airport Bern-Belp
CH-3123 Belp / Switzerland
Fax: + 41 (0)31 960 21 47
Tel: +41 (0)58 582 50 60
Email: lostandfound@swiss.com

Please print in BLOCK LETTERS

Passenger Information and Contacts

Family name/First name: _____

Street/Nr: _____

Zip code/City: _____ Phone: _____

Country: _____ Mobile: _____

Email: _____

Miles & More member number: _____ Miles & More status: _____

Did you ever have one or more than one baggage loss in the past? no yes
If yes, when and with which airline?

Description of the Missing Bag

Type: _____ Colour: _____ Material: _____

Combination lock code: _____ Weight: _____ kg Brand: _____

Special markings on the bag: _____

labelled with your name? no yes

Name and address shown on the label: _____

Purchase date: _____ Price paid (currency): _____

Where and when did you last see your baggage? _____ Airport/Date: _____

Is your baggage insured? no yes Policy Number: _____

Insurance company (address): _____

Remarks: _____

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Please enclose a copy of your baggage tag(s) and flight ticket or e-ticket confirmation

