

FLIGHT VOUCHER

The flight voucher contains the following information

- First name and surname (main card holder)
- Value (amount of annual membership fee)
- Flight voucher code (required for the voucher's redemption)
- Date of validity


Flight Voucher
Redeemable at www.swiss.com

Personal voucher from SWISS for:
((Vorname)) ((Name))

Value: ((Wert CHF)) Flight voucher code: ▶((Code)◀

Valid until: ((Gültigkeitsdatum))

swiss Swiss International Air Lines Miles & More Lufthansa







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FLIGHT VOUCHER

Redeeming the flight voucher

- Flights can be booked online only at www.swiss.com.
- The minimum price of each flight ticket (per person) is CHF 999, including all taxes, fees, charges and other costs invoiced by SWISS
- After the deduction of the flight voucher, the remaining amount must be paid in full with the M&M credit card
- In the case of online flight reservations, please enter the flight voucher code in the "promotional code" box

Price	 Show details	1'460.50
SWISS Service fee		30.00
Number of passengers		x 1
All inclusive price		1'490.50
	Total for all passengers	= 1'490.50
 Promotion Code 		
<input type="text"/>	 APPLY	0
	Grand total	= 1'490.50

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FLIGHT VOUCHER VALIDITY AND REFUND

Validity of the flight voucher

- The flight voucher is valid for a period of 12 months
- Invalid flight vouchers will be rejected by the booking system if attempts to redeem them are made
- Flight vouchers cannot be extended
- Flight vouchers may not be redeemed in cash

Flight voucher refund policy

- Returns due to invalid postal addresses will not be processed.
- No replacement vouchers will be issued for lost, mislaid or undeliverable flight vouchers in accordance with the General Terms and Conditions.
- However, it is possible to obtain a duplicate.
- Refunds in the case of re-booked, unused or cancelled flight tickets vary in accordance with the current version of the SWISS Terms and Conditions of Transport, depending on flight category and flight. They may also be excluded entirely.

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FLIGHT VOUCHER CUSTOMER SERVICE

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Issue and dispatch of the flight vouchers

- Questions and complaints regarding the issue or dispatch of the flight vouchers will be answered via Swisscard.
- Information about the system is available online at www.miles-and-more-cards.ch

Use and redemption of the flight vouchers

- Questions and complaints regarding the use and redemption of the flight vouchers, including possible re-bookings and cancellations, will be answered by SWISS.

Terms & Conditions

- The General Terms and Conditions are printed on the flight vouchers. You can also access these via www.miles-and-more-cards.ch/e/additional_benefits/swiss_valuepack/flight_voucher.php

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