

Use of Portable Oxygen Concentrators (POC) on SWISS flights

Dear customer

If you wish to use an oxygen concentrator on a SWISS flight please read the advices and instructions below carefully and sign this information sheet.

1. The use of a POC requires a medical and technical clearance from SWISS. Please:
 - Fill in an INCAD form (Incapacitated Passenger Handling Advise). Page 1 of the form has to be filled out by the passenger, part two by the treating doctor.
 - Specify the brand and type of the POC on the INCAD
 - Send the INCAD form and this signed information sheet to Medical Services, SWISS (fax +41 58 584 68 45 or email: medicalservices@swiss.com).
The form can be downloaded from the SWISS webpage (www.swiss.com, follow Services/Special Requirements/Health) or ordered at Medical Services, SWISS (phone +41 58 584 68 33).

2. Following POC's are allowed:
 - Inogen One
 - SeQual Eclipse 1 and 2
 - AirSep Freestyle
 - AirSep Lifestyle
 - Respirationics EverGo

If your POC is not on the above list you can make a request for a technical clearance. Please send the technical data sheet of your device in addition to the INCAD form.

3. During a flight the cabin air pressure can decrease to an equivalent altitude of max. 2400 meter (approx. 8000 feet). Prior to the planned flight it's imperative to check with your treating doctor which adjustments of the settings are necessary.
4. POC's have, depending on the type of device and the settings, a power consumption that surpasses the allowed limit for the electrical outlets in the aircraft. It is therefore not allowed to plug in the POC on board.
5. It is in your responsibility to carry on the flight a sufficient number of extra batteries for 150% of the flight time. The special circumstances (e.g. adjusted settings) have to be taken in account additionally.
6. To prevent a possible electrical short circuit each extra battery has to be packed separately in a container. Flight attendants are advised to check the spare batteries of a POC.
7. In case of cabin depressurization, you will be informed to discontinue the use of the POC and to use the oxygen masks that deploy to provide supplemental passenger oxygen.
8. To facilitate the security check at the airport we recommend bringing along a medical certificate that confirms the necessity to use the POC on board.

I hereby confirm that I have read the above information carefully and will pay special attention to the points 3, 4, 5 and 6.

Date:

Name and signature of POC user: