

Use of Continuous Positive Airways Pressure machines (CPAP) on SWISS flights

Dear customer

If you wish to use a CPAP machine on a SWISS flight please read the advice and instructions below carefully.

Clearance

The use of a CPAP machine requires a technical clearance from SWISS. Please provide the following details to SWISS Service Center or directly to us by email (medicalservices@swiss.com)

- Name, flight, date or PNR number
- Brand and exact type of the CPAP device
- Use of batteries or electrical outlet.

Security check at Airport

To facilitate the security check at the airport we recommend bringing along a medical certificate in English that confirms the necessity to use the CPAP machine on board.

Safety

For safety reasons, a CPAP machine needs to be switched off and stowed for taxi, take off, landing, and during abnormal or emergency situations.

Battery powered CPAP device

To prevent a possible electrical short circuit each extra battery has to be wrapped separately.

Use of power outlet

On our long haul fleet most of the seats in the first and business class have a 110 V AC, 60 Hz electrical outlet. In the economy class there is only one special outlet available ("medical outlet") which needs to be switched on by the ground engineer before the flight.

Due to possible aircraft changes SWISS may not be able to guarantee an electrical power outlet for a CPAP machine on board.

Swiss International Air Lines Ltd.
Medical Services